

WILLOW GROVE B&B INN

COVID 19 SAFETY PLAN

*Ensuring our Guests have a safe experience
while staying at our B&B*

- Masks are no longer mandatory but we ask that all guests practice social distancing with other guests and staf. We still ask that you sanitize your hands on arrival and each time you re-enter.
- All high contact surfaces in the entranceway are sanitized daily. Doorknobs, light switches, hand railings, and sign in area.
- We have limited our contact with guests during their stay to check in and check out. Pre arranged self-check in and out is available.
- Our breakfast option in our dinning room is currently unavailable until further notice. Guests may pre-order a self-serve breakfast for an additional fee. In room coffee machines are now provided.
- A kitchenette area is available in the common space for guests to take care of their food needs. Information of local dining options is also provided. Sanitizing cleaners are provided in common spaces
- Contactless payments are available through our two booking agents
Booking.com <https://www.booking.com/hotel/ca/willow-grove-b-amp-b-inn.html>
Airbnb <https://www.airbnb.ca/rooms/35232186?>

Cleaning and Disinfection safety plan:

- Rooms are fumigated with a fogging disinfectant solution. (HOCL)
- All table surfaces are disinfected with anti bacterial/viral cleaners
- Bedding and towels are washed in hot water.
- All surfaces in Bathrooms are disinfected between guests.
- Single use tissues and soaps are provided in rooms.
- Laminated guest info sheets and keys are disinfected between guests.
- Room cleaning services are not available during guests stay.